

RG CHECK

The Benchmark of Responsible Gambling

The Responsible Gambling Council's RG Check Accreditation is a rigorous and highly respected RG Accreditation program that is changing the definition of what responsible gambling can achieve.

The Responsible Gambling Standards for iGaming are comprised of seven world-class standards and 48 criteria that help measure the scope and effectiveness of RG programs on internet gaming sites.

Benefits of RG Check



Trusted

RG Check is a globally recognized brand. An RG Check accreditation is a sign that the operator has the highest level of standards built into its offering.



Collaborative

The goal of an RG Check accreditation is to ensure that operators have the highest standard of RG programming in place. The process is collaborative and scalable.



Convenient

If successful, accreditation is granted for three years, after which operators may apply to be reaccredited for a further three-year period.



Transparent

RG Check is a clear and standardized program of responsible gambling evaluation measures. Most importantly, patrons and the public can be confident that leading responsible gambling measures are in place.



RG Check for iGaming

Responsible Gambling Policies

The site/corporation demonstrates awareness of RG and creates integrated corporate policies and strategies to actively address it.

Assisting Players Who May Have Problems with Gambling

Assistance to players with potential gambling problems is readily available, systematically provided and documented.

Self-Ban

A well-managed and communicated self-ban/timeout program is in place that facilitates access to counselling and other supports.

Advertising and Promotion

Advertising and promotion does not mislead or misrepresent products or target potentially vulnerable players.

Employee Training

Staff understand the importance of RG and are knowledgeable about their role and the company's expectations of their actions.

Informed Decision Making

Site provides substantial and readily available information to enable players to make informed decisions.

Game and Site Features

Site and game design promotes awareness of the passage of time and breaks in play, and does not encourage false beliefs. Money services are provided in a responsible manner and do not encourage excessive spending.

How It Works

The RG Check accreditation process begins with the notice of intent that a gaming provider wishes to be accredited. Next, a contract is created between the organization and RG Check. The subsequent steps for the accreditation are:

- #1 Scoping to determine scale of site and products being assessed.
- #2 Data gathering, including documentation, interviews, staff and player surveys, and technical assessment.
- #3 Assessment of operations and governance to see how RG activities are implemented and managed.
- #4 Scoring, report writing, and quality assurance review.
- #5 Draft report is provided for feedback.
- #6 Final report of findings and recommendations is reviewed by the Accreditation Panel.
- #7 Decision to accredit (or not) is conveyed to the operator.

For more information, visit www.RGCheck.com.

Contact us to learn more about how RG Check can support your responsible gambling program:

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