The Benchmark of Responsible Gambling

The Responsible Gambling Council’s RG Check Accreditation is a rigorous and highly respected RG Accreditation program that is changing the definition of what responsible gambling can achieve.

The Responsible Gambling Standards for iGaming are comprised of seven world-class standards and 48 criteria that help measure the scope and effectiveness of RG programs on internet gaming sites.

Benefits of RG Check

- **Trusted**
  RG Check is a globally recognized brand. An RG Check accreditation is a sign that the operator has the highest level of standards built into its offering.

- **Collaborative**
  The goal of an RG Check accreditation is to ensure that operators have the highest standard of RG programming in place. The process is collaborative and scalable.

- **Convenient**
  If successful, accreditation is granted for three years, after which operators may apply to be reaccredited for a further three-year period.

- **Transparent**
  RG Check is a clear and standardized program of responsible gambling evaluation measures. Most importantly, patrons and the public can be confident that leading responsible gambling measures are in place.
RG Check for iGaming

- **Responsible Gambling Policies**
  The site/corporation demonstrates awareness of RG and creates integrated corporate policies and strategies to actively address it.

- **Assisting Players Who May Have Problems with Gambling**
  Assistance to players with potential gambling problems is readily available, systematically provided and documented.

- **Self-Ban**
  A well-managed and communicated self-ban/timeout program is in place that facilitates access to counselling and other supports.

- **Advertising and Promotion**
  Advertising and promotion does not mislead or misrepresent products or target potentially vulnerable players.

- **Employee Training**
  Staff understand the importance of RG and are knowledgeable about their role and the company’s expectations of their actions.

- **Informed Decision Making**
  Site provides substantial and readily available information to enable players to make informed decisions.

- **Game and Site Features**
  Site and game design promotes awareness of the passage of time and breaks in play, and does not encourage false beliefs. Money services are provided in a responsible manner and do not encourage excessive spending.

**How It Works**

The RG Check accreditation process begins with the notice of intent that a gaming provider wishes to be accredited. Next, a contract is created between the organization and RG Check. The subsequent steps for the accreditation are:

#1 Scoping to determine scale of site and products being assessed.

#2 Data gathering, including documentation, interviews, staff and player surveys, and technical assessment.

#3 Assessment of operations and governance to see how RG activities are implemented and managed.

#4 Scoring, report writing, and quality assurance review.

#5 Draft report is provided for feedback.

#6 Final report of findings and recommendations is reviewed by the Accreditation Panel.

#7 Decision to accredit (or not) is conveyed to the operator.

For more information, visit www.RGCheck.com.

Contact us to learn more about how RG Check can support your responsible gambling program:

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